

July, 2019

NOTICE OF NON-COMPLIANCE HARMONY BIG BOOST DELUXE WITH UAS BELT POSITIONING BOOSTER SEAT

(Model #0304018CBR)

We are writing to advise you of new seatbelt routing instructions for your Harmony Big Boost Deluxe with UAS Belt Positioning Booster Seat (Model #0304018CBR). Laboratory testing conducted on behalf of Harmony by an independent third party has consistently confirmed that the Big Boost – when installed in accordance with Harmony's existing instructions – is compliant with all regulatory requirements. However, in some third-party tests conducted on behalf of Transport Canada, when the seatbelt is anchored forward of the seat crease in a manner such that the seatbelt does not wrap around the base of the booster, results have been obtained showing that in some tests, in the event of a collision, the current routing of the seatbelt under the armrest of the Big Boost has the potential to cause forces to be applied to the restrained child's chest in excess of regulatory limits in Canada. Re-routing the seatbelt as illustrated and described below would minimize this possible risk.

Only the Big Boost Deluxe Model #0304018CBR (sold in Canada in 2016-2017) is affected by this notice.

Attached to this letter is a new side warning sticker for you to affix over the existing side warning sticker of your Big Boost. The new side warning sticker shows the new routing instructions for the shoulder portion of your vehicle's lap-and-shoulder seatbelt. In addition, a revised set of full instructions is available for download at: https://www.harmonyjuvenile.com/ca_en/instruction_manuals.

Please ensure that the shoulder portion of your vehicle's lap-and-shoulder seatbelt are routed OVER the armrest of the booster seat as set out in the picture below:



If you have any questions concerning this letter or the new routing instructions for your Big Boost, please contact Harmony Juvenile Products at customerservice@harmonyjuvenile.com or 1-877-306-1001.

Harmony Customer Care

Email: customerservice@harmonyjuvenile.com

Tel.: 1-877-306-1001